



## Job Description

<b>Position Title:</b>	Regional Social Worker
<b>Classification:</b>	Full-time, Exempt
<b>Reports To:</b>	Director of Clinical Case Management and Financial Wellness
<b>Direct Reports:</b>	None

### BACKGROUND:

Established in 2006, Hope For The Warriors® is a civilian, 501(c)(3) non-profit organization. The mission of Hope For the Warriors® is to enhance the quality of life for post-9/11 service members, their families, and families of the fallen who have sustained physical and psychological wounds in the line of duty. Hope For The Warriors® is dedicated to restoring a sense of self, restoring the family unit, and restoring hope for our service members and our military families.

### CORE VALUES:

Hope For The Warriors® understands the challenges, pride, and joy of being a military family. For today, tomorrow and years to come, we will strive to meet the changing needs of service members and their families. Additionally, we value community. Through our grassroots philosophy of interacting with the communities Veterans live and work in, we establish and nurture the relationships that have become the foundation of our support.

### OBJECTIVE:

The Regional Social Worker provides social work services within Wellbeing Programs, Services and Initiatives to include the Critical Needs Program and Clinical Support Services. The RSW is an active member and/or lead of a well-being population team. As a regional staff member, the RSW assists in a supportive role with organizational-wide events and program facilitation, such as Community Development, Community Engagement, and Military Relations Coordination.

The Regional Social Worker duties include: assessing the needs of post 9/11 service members, veterans and their families within a clinical case management approach to well-being and a bio-psycho-social framework. RSW will assist clients in identifying and accessing financial needs and supporting client's complex clinical mental health. The RSW provides supportive therapy and counseling as per licensing and certification, to include individual, family, and/or group sessions; and will provide task supervision or field supervision (depending on certification qualifications) for MSW students. Additionally, RSW will expand the relationships with regional medical facilities, organizations, and strategic alliances in the delivery of program services.

### PRIMARY ROLES AND RESPONSIBILITIES:

- Conducts program details and thorough financial and emotional wellness needs assessment, identifies community resources in support of client's clinical needs
- Provides clinical case management program services within all Wellbeing Program Domains outlined which includes advocacy, outreach, and as deemed appropriate, assessment and treatment intervention to service members, family members, or veterans seeking services
- Provides tele-mental health support via clinical support services within parameters of specific state or clinical licensing
- Operates under a wellbeing and wellness domain model and approach to care and client services

- Supports designated program research and development, management and direct client program engagement
- Member of the Clinical Intakes rotation providing clinical assessment, intervention and support to clients who are routed directly to clinical services based on application responses
- Networks and coordinates programming with community organizations, agencies and care facilities
- Proficient use of organization-wide database system
- Make presentations regarding the services of assigned programs to ensure that appropriate referrals are made, respond to agency inquiries concerning services, and attend workshops and conferences as appropriate to maintain knowledge of issues facing Veterans.
- Maintain files and records of individuals served, services provided, outreach activities conducted, surveys completed, and other general reporting as assigned
- Assist and/or Supervisor to MSW students and with tenor can be designated as MSW Field Instructor
- Perform related duties/projects as assigned by Director of Clinical Case Management and Financial Wellness, and Clinical Support Services and Emotional Wellness

#### **REGION OF SUPPORT:**

The primary region of support is designated as co-located to regional social workers remote-residential area to include regional Veteran's Hospitals and Clinics, and universities supportive of military and veteran outreach and care.

#### **QUALIFICATIONS**

- Master of Social Work degree from an accredited university
- Adhere to NASW Code of Ethics and state licensing requirements
- 1-3 years experience working with veterans and the military community; Veterans Administration experience strongly preferred
- 1-3 years experience of conducting assessments and facilitating care plans for specific populations (i.e. Veterans, crisis teams, social services)
- Excellent oral and written communication skills, strong organizational skills
- Able to work independently, ability to effectively present information, and quickly respond to questions from leadership team
- Knowledge and experience in evidence-based and trauma-informed clinical interventions
- Thorough knowledge of civilian and military disability process and the needs of veterans and military families
- Demonstrative professional integrity and ethical standards of practice
- Experience with Microsoft Office Suite and Salesforce

#### **WORK ENVIRONMENT:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The qualified employee will typically work in a remote office setting, and interact with staff, consultants, and outside vendors, therefore he/she may be subjected to interruptions throughout the workday. The position will require some flexible hours and remote work is available.

#### **PHYSICAL REQUIREMENTS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The position requires the ability to sit for sustained periods of time, travel and drive. The vision requirement includes close vision.