



Hope For The Warriors and the Cohen Veterans Network have partnered to open a clinic in the community of Jacksonville, North Carolina. This is one in a series of clinics across the country that make up the Cohen Veterans Network, but this location is in conjunction with the 501c3 non-profit Hope For The Warriors. Both entities serve the post-9/11 veteran community with a focus on the well-being of that community through individualized care. All clinic positions will operate from the Cohen Veterans Clinic at Hope For The Warriors in Jacksonville. Clinic staff are part of the Hope For The Warriors Team.

Job Description: Clinic Director

Position Overview

The Clinic Director leads an interdisciplinary team, focused on providing time-limited, evidence-based practices in an outpatient clinic that serves individual adults, couples families and children. As the clinical and administrative leader, the Clinic Director is responsible for creating and sustaining a clinical program that meets the highest standards of evidence-based practice and quality care. The Clinic Director is responsible for creating and monitoring best clinical and administrative practice standards at every level of the clinic. Both the Executive Director and the Clinic Director interface with the Cohen Veterans Network (CVN) Central Office and the Hope For The Warriors Executive Team and leadership, and are the primary conduits of their joint mission, policies, and communications to the clinic. The Clinic Director will be a full-time employee of the clinic but may spend part of her/his time performing patient-facing clinical work.

Responsibilities

- Oversee all clinical operations (e.g. clinical care, staffing, training, measurement and evaluation).
- Ensure clinical staff are aware of, and following, evidence-based practice guidelines throughout treatment.
- Provide overall clinical supervision for the Cohen Clinic at Hope For The Warriors staff, including weekly clinical supervision for therapists, crisis management support as needed, and management of a clinical training program in evidence-based treatment modalities.
- Manage intake process for new patients, including supporting intake workers as needed and leading weekly disposition meetings for the clinical team to assign and present cases.
- Establish and maintain effective working relationships with those contacted in the course of work including diverse interest groups, advocacy groups and other governmental organizations.
- Ensure the clinic and its staff actively communicate with the CVN Central Office/HOPE leadership, participate in CVN and HOPE meetings/events/activities, and contribute to the overall network. Through leadership, develop and foster a culture of collaboration, peer consultation, and commitment to ongoing education and professional improvement.
- On a continuous basis, interpret and evaluate staff reports; know laws, regulations and codes; observe performance and evaluate staff; problem solve clinic related issues; remember various rules; and explain and interpret policy.



Qualities

- Analytical skills, professional acumen, business ethics, thorough understanding of continuous improvement processes, problem solving, respect for confidentiality, excellent communication and presentation skills.
- Strong consultative abilities, conflict-resolution skills, and leadership abilities.
- Familiarity with telehealth.
- Deep understanding and applied knowledge of a time-limited treatment model that focuses on evidence-based practices.
- Excellent written and oral communication skills.
- Must be highly organized, detail oriented, and reliable.

Qualifications

- Licensed Clinician in social work, Ph.D. in Clinical Psychology, or Psychiatric Nurse Practitioner with specialized training and expertise in evidenced-based treatment. State specific licensure required.
- Minimum of 5 years' experience in leading, managing, and or supervising within a clinical setting. 10-15 years of clinical experience is preferred.
- Experience across a range of modalities beyond individual adult treatment to include child, couples, and family treatment is preferred.
- Must have experience treating and diagnosing PTSD as well as co-morbid diagnoses (e.g., SUD, depression, anxiety), with evidence-based treatments and providing clinical supervision in these areas.
- Experience working with a military or veteran population is preferred.
- Must demonstrate leadership capacity and ability to foster team-building and a supportive, flexible environment.